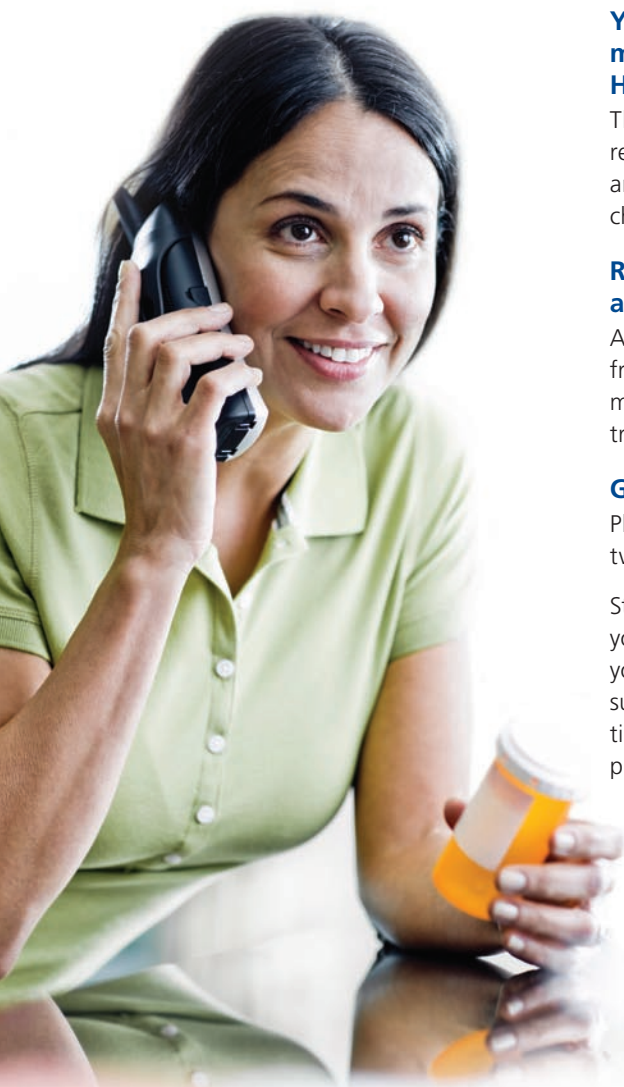


How to use Aetna Rx Home Delivery®



You can order your maintenance medications through Aetna Rx Home Delivery

These are medications that you take regularly to treat chronic conditions like arthritis, asthma, diabetes, high cholesterol, heart conditions and others.

Receive up to a 90-day supply, if approved by your doctor

A 90-day supply lets you get the most from your plan. A longer supply of medication can also help you to stay on track with your therapy.

Get started now

Placing your first order is a quick, two-step process:

Start by getting two prescriptions for your maintenance medications from your doctor. Use one to get a short-term supply at your local pharmacy. Then, save time and money by sending your other prescription to Aetna Rx Home Delivery:

- **Step 1:** Get a prescription from your doctor for each maintenance medication (typically a 90-day supply).
- **Step 2:** Complete and mail an order form along with your new prescription(s) and payment to Aetna Rx Home Delivery. Please write your date of birth and Aetna Member ID on all documents, including prescriptions.
- **Or:** Have your doctor fax your prescription(s) with completed order form.

Track and refill your order online

You can go online to order refills, track your order and more, without ever leaving home. Just go to **Aetna.com**, then log on to our secure member website, Aetna Navigator®.

You can also order your refills by mail using the convenient reorder form included with your first shipment. Or call our toll-free number to order by phone.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies. The Aetna companies that offer, underwrite or administer benefits coverage include: Aetna Health Inc., Aetna Health of California Inc., Aetna Health of the Carolinas Inc., Aetna Health of Illinois Inc., Aetna Health Insurance Company of New York, Corporate Health Insurance Company and/or Aetna Life Insurance Company (Aetna).

Aetna Rx Home Delivery refers to Aetna Rx Home Delivery, LLC, a subsidiary of Aetna Inc., that is a licensed pharmacy providing mail-order prescription services.

This material is for educational purposes only and does not constitute a contract. Information is believed to be accurate as of the production date; however, it is subject to change.

We want you to know®



www.aetna.com