



PLAN DESIGN & BENEFITS  
OR Group Business 51-100 Employees

PLAN FEATURES	NETWORK CARE	OUT-OF-NETWORK CARE
<b>Primary Care Physician Selection</b>	Required	Required
<b>Deductible</b> (per calendar year)	\$250 Individual \$500 Family	\$1,500 Individual \$4,500 Family
Unless otherwise indicated, the deductible must be met before benefits can be paid.		
All covered expenses accumulate separately toward the network and out-of-network Deductible.		
As indicated in the plan, member cost sharing for certain services are excluded from the charges to meet the deductible.		
No one family member may contribute more than the individual deductible amount to the family deductible. Once the family deductible is met, all family members will be considered as having met their deductible for the remainder of the year.		
<b>Member Coinsurance</b> (applies to all expenses unless otherwise stated)	0%	50%
<b>Out-of-Pocket (OOP) Maximum</b> (per calendar year, includes deductible)	\$3,500 Individual \$7,000 Family	\$9,000 Individual \$27,000 Family
All covered expenses accumulate separately toward the network and out-of-network Out of Pocket Limit.		
Pharmacy expenses apply towards the Out-of-Pocket Maximum. Only those out-of-pocket expenses resulting from the application of coinsurance percentage, deductibles, and copays (except any penalty amounts) may be used to satisfy the out-of-pocket maximum.		
No one family member may contribute more than the individual out-of-pocket maximum amount to the family out-of-pocket maximum. Once the family out-of-pocket maximum is met, all family members will be considered as having met their out-of-pocket maximum for the remainder of the year.		
<b>Payment for Out-of-Network Care*</b>	Not applicable	Professional: 105% of Medicare Facility: 140% of Medicare
<b>Precertification Requirements</b>		
Some out-of-network services need approval by us in advance (precertification). Without this approval, a benefit reduction of \$400 per occurrence applies separately to each type of covered service. Refer to your plan documents for a full list of services that need this approval.		
<b>Referral Requirement</b>	Not Required	Not applicable
<b>PHYSICIAN SERVICES</b>		
<b>Office Visits to Non-Specialist</b>	\$20 copay deductible waived	50% after deductible
Includes services of an internist, general physician, family practitioner or pediatrician for diagnosis and treatment of an illness or injury.		
<b>Telemedicine Consultations with Non-Specialist</b>	\$20 copay deductible waived	50% after deductible
<b>Virtual Primary Care Telemedicine Provider Consultations</b> Includes basic medical and preventive health care services for persons 18 years of age or older. Telemedicine preventive screening and counseling services are subject to the preventive care benefit.	Covered in full	Not Covered
<b>Non-Specialist Telemedicine Provider Consultations</b>	Covered in full	Not Covered
<b>Specialist Office Visits</b>	\$40 copay deductible waived	50% after deductible
<b>Telemedicine Consultations with Specialist</b>	\$40 copay deductible waived	50% after deductible
<b>Specialist Telemedicine Provider Consultations</b>	Covered in full	Not Covered
<b>Non-Specialist and Specialist Surgical Services</b>	Covered in full after deductible	50% after deductible
<b>Walk-in Clinics</b>	\$20 copay deductible waived	50% after deductible
Walk-in clinics are freestanding health care facilities that (a) may be located in or with a pharmacy, drug store, supermarket or other retail store; and (b) provide limited medical care and services on a scheduled or unscheduled basis. Urgent care centers, emergency rooms, the outpatient department of a hospital, ambulatory surgical centers, and physician offices are not considered to be walk-in clinics.		
<b>Maternity - Delivery and Post-Partum Care</b>	Covered in full after deductible	50% after deductible





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<b>Diagnostic X-ray for Complex Imaging Services</b> (Including, but not limited to, MRI, MRA, PET and CT Scans)	\$250 copay deductible waived	50% after deductible
<b>EMERGENCY MEDICAL CARE</b>		
<b>Urgent Care Provider</b>	\$40 copay deductible waived	50% after deductible
<b>Non-Urgent Use of Urgent Care Provider</b>	Not covered	Not covered
<b>Emergency Room</b> Copay waived if admitted.	\$500 copay deductible waived	Paid as in-network
<b>Non-Emergency Care in an Emergency Room</b>	Not covered	Not covered
<b>Emergency Use of Ambulance</b>	Covered in full	Paid as in-network
<b>Non-Emergency Use of Ambulance</b>	Covered in full	Paid as in-network
<b>HOSPITAL CARE</b>		
<b>Inpatient Coverage</b> Including maternity (delivery and postpartum care). The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.	Covered in full after deductible	50% after deductible
<b>Outpatient Surgery</b> Provided in an outpatient hospital department or freestanding surgical facility.	Covered in full after deductible	50% after deductible
<b>Colonoscopy</b> (non-preventive)	Cost-sharing is based on type of service and where it is received.	Cost-sharing is based on type of service and where it is received.
<b>Transplants</b> Coverage is limited to IOE facilities only.	Covered in full after deductible	Not covered
<b>BEHAVIORAL HEALTH SERVICES (MENTAL HEALTH and SUBSTANCE RELATED DISORDERS)</b>		
<b>Inpatient Services (including inpatient residential treatment facility)</b> The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.	Covered in full after deductible	50% after deductible
<b>Outpatient Office Visits</b> The member cost sharing applies to all covered benefits incurred during a member's outpatient visit.	Covered in full	50% after deductible
<b>Physician or Behavioral Health Provider Telemedicine Consultations</b>	Covered in full	50% after deductible
<b>Telemedicine Provider Consultations</b>	Covered in full	Not Covered
<b>Other Outpatient Services</b> (Includes partial hospitalization treatment, intensive outpatient program.)	Covered in full	50% after deductible
<b>THERAPY SERVICES</b>		
<b>Outpatient Chiropractic/Spinal Manipulation Therapy</b> Coverage is limited to 20 visits per calendar year.	\$40 copay deductible waived	50% after deductible
<b>Outpatient Short-Term Rehabilitation - Physical Therapy</b> Coverage is limited to 30 visits per calendar year PT/OT/ST combined.	\$40 copay deductible waived	50% after deductible
<b>Outpatient Short-Term Rehabilitation - Occupational Therapy</b> Coverage is limited to 30 visits per calendar year PT/OT/ST combined.	\$40 copay deductible waived	50% after deductible



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<b>Outpatient Short-Term Rehabilitation - Speech Therapy</b> Coverage is limited to 30 visits per calendar year PT/OT/ST combined.	\$40 copay deductible waived	50% after deductible
<b>Habilitative Physical, Occupational and Speech Therapy</b>	Covered in full	50% after deductible
<b>Autism Physical, Occupational and Speech Therapy</b>	Covered in full	50% after deductible
<b>Autism Behavioral Therapy</b>	Covered in full	50% after deductible
<b>Autism Applied Behavior Analysis</b>	Covered in full	50% after deductible
<b>OTHER SERVICES</b>	<b>NETWORK CARE</b>	<b>OUT-OF-NETWORK CARE</b>
<b>Skilled Nursing Facility</b> Coverage is limited to 60 days per calendar year.  The member cost sharing applies to all covered benefits incurring during a member's inpatient stay.	Covered in full after deductible	50% after deductible
<b>Home Health Care</b> Coverage is limited to 60 visits per calendar year. 1 visit equals a period of 4 hours or less.	\$40 copay deductible waived	50% after deductible
<b>Infusion Therapy</b> Provided in the home or physician's office.	\$40 copay deductible waived	50% after deductible
<b>Infusion Therapy</b> Provided in the outpatient hospital department of freestanding facility.	Covered in full after deductible	50% after deductible
<b>Gene-Based, Cellular and Other Innovative Therapies (GCIT)</b> Coverage is limited to GCIT designated facilities only.	Cost-sharing is based on type of service and where it is received.	Not covered
<b>Inpatient Hospice Care</b> The member cost sharing applies to all covered benefits incurred during a member's inpatient stay.	Covered in full after deductible	50% after deductible
<b>Outpatient Hospice Care</b> The member cost sharing applies to all covered benefits incurred during a member's outpatient visit.	Covered in full after deductible	50% after deductible
<b>Private Duty Nursing - Outpatient</b>	Not covered	Not covered
<b>Acupuncture</b> Coverage is limited to 12 visits per calendar year.	\$20 copay deductible waived	50% after deductible
<b>Durable Medical Equipment</b>	Covered in full after deductible	50% after deductible
<b>Prosthetics</b>	Covered in full after deductible	50% after deductible
<b>Diabetic Supplies not obtainable at a pharmacy</b>	Covered same as any other medical expense.	Covered same as any other medical expense.
<b>Mouth, Jaws and Teeth</b> Coverage for medical in nature oral surgery only. No coverage for dental in nature oral surgery or for removal of impacted teeth.	Cost-sharing is based on type of service and where it is received.	50% after deductible
<b>Bariatric Surgery</b>	Not covered	Not covered
<b>FAMILY PLANNING</b>	<b>NETWORK CARE</b>	<b>OUT-OF-NETWORK CARE</b>
<b>Basic Infertility</b> Coverage is limited to the diagnosis and treatment of the underlying medical condition, including artificial insemination.	Cost-sharing is based on type of service and where it is received.	Cost-sharing is based on type of service and where it is received.





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Contraceptives may be dispensed for up to a 12 month supply at one time.

Preventive and seasonal vaccinations covered 100% in-network.

Cost share per 30 day supply will not exceed \$25 per fill for formulary insulin and \$35 per fill for non-formulary insulin.

**Performance Enhancing Drugs** - Coverage is excluded for lifestyle/performance drugs.

Not all drugs are covered. It is important to look at the Drug List (Advanced Control Plan - Aetna Formulary) to understand which drugs are covered.

**\*How out-of-network care is reimbursed:**

We cover the cost of services based on whether doctors are "in network" or "out of network." We want to help members understand how much Aetna pays for their out-of-network care. At the same time, we want to make it clear how much more members will need to pay for this "out-of-network" care.

Members may choose a provider (doctor or hospital) in our network. Members may choose to visit an out-of-network provider. If a member chooses a doctor who is out of network, their Aetna health plan may pay some of that doctor's bill. Most of the time, members will pay a lot more money out of their own pocket if they choose to use an out-of-network doctor or hospital.

When members choose out-of-network care, Aetna limits the amount it will pay. This limit is called the "recognized" or "allowed" amount.

The members' doctor sets his or her own rate to charge members. These rates may be higher -- sometimes much higher -- than what the members' Aetna plan "recognizes." Members' doctors may bill them for the dollar amount that their plan doesn't "recognize." Members must also pay any copayments, coinsurance and deductibles under their plan. No dollar amount above the "recognized charge" counts toward their deductible or out-of-pocket maximums. To learn more about how we pay out-of-network benefits visit [Aetna.com](http://Aetna.com). Type "how Aetna pays" in the search box.

Members can avoid these extra costs by getting their care from Aetna's network of health care providers. Go to [www.aetna.com](http://www.aetna.com) and click on "Find a Doctor" on the left side of the page. Members can sign on to the Aetna member site.

This applies when members choose to get care out of network. When members have no choice (for example: emergency room visit after a car accident, or for other emergency services), we will pay the bill as if the member got care in network. Members pay cost sharing and deductibles for their in-network level of benefits. Members should contact Aetna if their health care provider asks them to pay more. Members are not responsible for any outstanding balance billed by their providers for emergency services beyond their cost sharing and deductibles.

**What's Not Covered**

This plan does not cover all health care expenses and includes exclusions and limitations. Members should refer to their plan documents to determine which health care services are covered and to what extent. The following is a partial list of services and supplies that are generally not covered. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s) purchased by your employer.

All medical or hospital services not specifically covered in, or which are limited or excluded in the plan documents; Charges related to any eye surgery mainly to correct refractive errors; Cosmetic surgery; Custodial care; Dental services; Donor egg retrieval; Experimental and investigational procedures; Hearing aids; Immunizations for travel or work; Infertility services, including, but not limited to, advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI and other related services, unless specifically listed as covered in your plan documents;

Nonmedically necessary services or supplies; Orthotics, except diabetic orthotics; Over-the-counter medications and supplies; Reversal of sterilization; Services for the treatment of sexual dysfunction or inadequacies, including therapy, supplies, or counseling; and special duty nursing. Weight control services including surgical procedures, medical treatments, weight control/loss programs, dietary regimens and supplements, appetite suppressants and other medications; food or food supplements, exercise programs, exercise or other equipment; and other services and supplies that are primarily intended to control weight or treat obesity, including Morbid Obesity, or for the purpose of weight reduction, regardless of the existence of comorbid conditions.



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This material is for informational purposes only and is neither an offer of coverage nor medical advice. It contains only a partial, general description of plan benefits or programs and does not constitute a contract.

Not all services are covered. See plan documents for a complete description of benefits, exclusions and limitations of coverage. Plan features and availability may vary by location and are subject to change. Providers are independent contractors and are not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services.

Medications on the Aetna Drug Guide, precertification, step-therapy and quantity limits lists are subject to change.

Aetna, CVS Pharmacy® and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinic-branded walk-in clinics) are part of the CVS Health® family of companies. CVS Caremark® Mail Service Pharmacy and Aetna are part of the CVS Health® family of companies.

In case of emergency, call 911 or your local emergency hotline, or go directly to an emergency care facility.

While this information is believed to be accurate as of the print date, it is subject to change. For more information about Aetna plans, refer to **Aetna.com**.

Policies are insured by Aetna Health Inc., Aetna Health Insurance Company and/or Aetna Life Insurance Company. In Florida, by Aetna Health Inc. and/or Aetna Life Insurance Company. In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Each insurer has sole financial responsibility for its own products.