

PLAN DESIGN & BENEFITS MEDICAL PLAN PROVIDED BY AETNA LIFE INSURANCE COMPANY

PLAN FEATURES	IN-NETWORK	OUT-OF-NETWORK
	or supply that is subject to a maximum	
	January 1st unless otherwise mandated	. Refer to your plan documents for more
information.		
Deductible (per calendar year)	\$5,000 Individual	\$7,500 Individual
	\$10,000 Family	\$15,000 Family
	ultaneously toward both the in-network a	
	tible must be met prior to benefits being	
	ces, as indicated in the plan, are exclude	d from charges to meet the Deductible.
Pharmacy expenses apply towards th		amily Doductible can be mot by a
	Deductible for all family members. The f ever, no single individual within the family	
individual Deductible amount.		
Member Coinsurance	10%	30%
Applies to all expenses unless otherw		
Payment Limit (per calendar year)	\$6,750 Individual	\$12,000 Individual
	\$13,500 Family	\$24,000 Family
All covered expenses accumulate sim	ultaneously toward both the in-network of	or out-of-network Payment Limit.
Certain member cost sharing element	s may not apply toward the Payment Lim	nit.
Pharmacy expenses apply towards th		
	sulting from the application of coinsurand	ce percentage, copays, and deductibles
(except any penalty amounts) may be		
	tive Payment Limit for all family members	
	however, no single individual within the fa	amily will be subject to more than the
individual Payment Limit amount.		
Lifetime Maximum	in a to d	
Unlimited except where otherwise indi		Professional: 105% of Medicare
Payment for Out-of-Network Care**	Not Applicable	
Primary Care Physician Selection	Not Applicable	Facility: 140% of Medicare Not Applicable
Certification Requirements -		Νοι Αρμισαρίο
	f-Network care must be obtained to avoid	d a reduction in benefits naid for that
	ions, Treatment Facility Admissions, Co	
	e Duty Nursing is required - excluded an	
expense is \$400 per occurrence.		
Beferrel Beguirement	Nono	Nono

**Referral Requirement** 

None

None



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PREVENTIVE CARE	IN-NETWORK	OUT-OF-NETWORK
Routine Adult Physical Exams/	Covered 100%; deductible waived	30%; after deductible
Immunizations		
	1 exam every 12 months age 65 and o	
Routine Well Child	Covered 100%; deductible waived	30%; after deductible
Exams/Immunizations		
7 exams first 12 months, 3 exams 13th	n - 24th months, 3 exams 25th - 36th mo	onths, 1 exam per 12 months thereafter
to age 22.		
Routine Gynecological Care	Covered 100%; deductible waived	30%; after deductible
Exams		
1 obgyn exam and pap smear per year		
Routine Mammograms	Covered 100%; deductible waived	30%; after deductible
Women's Health	Covered 100%; deductible waived	30%; after deductible
	betes, HPV (Human- Papillomavirus) DI	
	screening for human immunodeficiency	
	reastfeeding support, supplies and cour	
	ocedures, patient education and counse	
Routine Digital Rectal Exam	Covered 100%; deductible waived	30%; after deductible
Recommended: For covered males ag		
Prostate-specific Antigen Test	Covered 100%; deductible waived	30%; after deductible
Recommended: For covered males ag		
Colorectal Cancer Screening	Covered 100%; deductible waived	Covered under Routine Adult Exam
	45 and over and members under the ag	
Routine Hearing Screening	Covered 100%; deductible waived	30%; after deductible
PHYSICIAN SERVICES	IN-NETWORK	OUT-OF-NETWORK
Office Visits to non-Specialist	10%; after deductible	30%; after deductible
	al physician, family practitionar or padia	trician
Specialist Office Visits	10%; after deductible	30%; after deductible
Includes services of an internist, gener Specialist Office Visits Includes visits to a naturopath	10%; after deductible	30%; after deductible
Specialist Office Visits Includes visits to a naturopath Hearing Exams		
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months.	10%; after deductible Covered 100%; deductible waived	30%; after deductible Not Covered
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months. Pre-Natal Maternity	10%; after deductible Covered 100%; deductible waived Covered 100%; deductible waived	30%; after deductible Not Covered 30%; after deductible
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months. Pre-Natal Maternity Walk-in Clinics	10%; after deductible Covered 100%; deductible waived Covered 100%; deductible waived 10%; after deductible	30%; after deductible Not Covered 30%; after deductible Not Covered
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months. Pre-Natal Maternity Walk-in Clinics Walk-in Clinics are free-standing health	10%; after deductible Covered 100%; deductible waived Covered 100%; deductible waived 10%; after deductible h care facilities that (a) may be located i	30%; after deductible Not Covered 30%; after deductible Not Covered n or with a pharmacy, drug store,
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months. Pre-Natal Maternity Walk-in Clinics Walk-in Clinics are free-standing health supermarket or other retail store; and (	10%; after deductible Covered 100%; deductible waived Covered 100%; deductible waived 10%; after deductible h care facilities that (a) may be located i b) provide limited medical care and serv	30%; after deductible Not Covered 30%; after deductible Not Covered n or with a pharmacy, drug store, rices on a scheduled or unscheduled
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months. Pre-Natal Maternity Walk-in Clinics Walk-in Clinics are free-standing health supermarket or other retail store; and ( basis. Urgent care centers, emergenc	10%; after deductible Covered 100%; deductible waived Covered 100%; deductible waived 10%; after deductible h care facilities that (a) may be located i b) provide limited medical care and serve y rooms, the outpatient department of a	30%; after deductible Not Covered 30%; after deductible Not Covered n or with a pharmacy, drug store, rices on a scheduled or unscheduled
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months. Pre-Natal Maternity Walk-in Clinics Walk-in Clinics are free-standing health supermarket or other retail store; and ( basis. Urgent care centers, emergenc and physician offices are not considered	10%; after deductible Covered 100%; deductible waived <u>Covered 100%; deductible waived</u> 10%; after deductible h care facilities that (a) may be located i b) provide limited medical care and serve y rooms, the outpatient department of a ed to be Walk-in Clinics.	30%; after deductible Not Covered 30%; after deductible Not Covered n or with a pharmacy, drug store, rices on a scheduled or unscheduled hospital, ambulatory surgical centers,
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months. Pre-Natal Maternity Walk-in Clinics Walk-in Clinics are free-standing health supermarket or other retail store; and (	10%; after deductible Covered 100%; deductible waived Covered 100%; deductible waived 10%; after deductible h care facilities that (a) may be located i b) provide limited medical care and serv y rooms, the outpatient department of a ed to be Walk-in Clinics. Your cost sharing is based on the	30%; after deductible Not Covered 30%; after deductible Not Covered n or with a pharmacy, drug store, rices on a scheduled or unscheduled hospital, ambulatory surgical centers, Your cost sharing is based on the
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months. Pre-Natal Maternity Walk-in Clinics Walk-in Clinics are free-standing health supermarket or other retail store; and ( basis. Urgent care centers, emergenc and physician offices are not considered	10%; after deductible Covered 100%; deductible waived Covered 100%; deductible waived 10%; after deductible h care facilities that (a) may be located i b) provide limited medical care and serve y rooms, the outpatient department of a ed to be Walk-in Clinics. Your cost sharing is based on the type of service and where it is	30%; after deductible Not Covered 30%; after deductible Not Covered n or with a pharmacy, drug store, rices on a scheduled or unscheduled hospital, ambulatory surgical centers, Your cost sharing is based on the type of service and where it is
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months. Pre-Natal Maternity Walk-in Clinics Walk-in Clinics are free-standing health supermarket or other retail store; and ( basis. Urgent care centers, emergenc and physician offices are not considere Allergy Testing	10%; after deductible Covered 100%; deductible waived Covered 100%; deductible waived 10%; after deductible h care facilities that (a) may be located i b) provide limited medical care and serve y rooms, the outpatient department of a ed to be Walk-in Clinics. Your cost sharing is based on the type of service and where it is performed	30%; after deductible Not Covered 30%; after deductible Not Covered n or with a pharmacy, drug store, rices on a scheduled or unscheduled hospital, ambulatory surgical centers, Your cost sharing is based on the type of service and where it is performed
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months. Pre-Natal Maternity Walk-in Clinics Walk-in Clinics are free-standing health supermarket or other retail store; and ( basis. Urgent care centers, emergenc and physician offices are not considered	10%; after deductible Covered 100%; deductible waived Covered 100%; deductible waived 10%; after deductible h care facilities that (a) may be located i b) provide limited medical care and serv y rooms, the outpatient department of a ed to be Walk-in Clinics. Your cost sharing is based on the type of service and where it is performed Your cost sharing is based on the	30%; after deductible Not Covered 30%; after deductible Not Covered n or with a pharmacy, drug store, rices on a scheduled or unscheduled hospital, ambulatory surgical centers, Your cost sharing is based on the type of service and where it is performed Your cost sharing is based on the
Specialist Office Visits Includes visits to a naturopath Hearing Exams 1 routine exam per 24 months. Pre-Natal Maternity Walk-in Clinics Walk-in Clinics are free-standing healt supermarket or other retail store; and ( basis. Urgent care centers, emergenc and physician offices are not considere Allergy Testing	10%; after deductible Covered 100%; deductible waived Covered 100%; deductible waived 10%; after deductible h care facilities that (a) may be located i b) provide limited medical care and serve y rooms, the outpatient department of a ed to be Walk-in Clinics. Your cost sharing is based on the type of service and where it is performed	30%; after deductible Not Covered 30%; after deductible Not Covered n or with a pharmacy, drug store, rices on a scheduled or unscheduled hospital, ambulatory surgical centers, Your cost sharing is based on the type of service and where it is performed



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DIAGNOSTIC PROCEDURES	IN-NETWORK	OUT-OF-NETWORK
Diagnostic X-ray	10%; after deductible	30%; after deductible
f performed as a part of a physician off	ice visit and billed by the physician, expe	enses are covered subject to the
applicable physician's office visit memb	er cost sharing.	
Diagnostic Laboratory	10%; after deductible	30%; after deductible
f performed as a part of a physician off	ice visit and billed by the physician, expe	enses are covered subject to the
applicable physician's office visit memb		
Diagnostic Complex Imaging	10%; after deductible	30%; after deductible
	ice visit and billed by the physician, expe	enses are covered subject to the
applicable physician's office visit memb	er cost sharing.	
EMERGENCY MEDICAL CARE	IN-NETWORK	OUT-OF-NETWORK
Urgent Care Provider	10%; after deductible	30%; after deductible
Non-Urgent Use of Urgent Care	Not Covered	Not Covered
Provider	Not Covered	Not Covered
Emergency Room	10%; after deductible	Same as in-network care
Non-Emergency Care in an	Not Covered	Not Covered
Emergency Room		
Emergency Use of Ambulance	10%; after deductible	Same as in-network care
Non-Emergency Use of Ambulance	Not covered unless medically	Not covered unless medically
	necessary for safe transport	necessary for safe transport
HOSPITAL CARE	IN-NETWORK	OUT-OF-NETWORK
npatient Coverage	10%; after deductible	30%; after deductible
	benefits incurred during your inpatient s	
npatient Maternity Coverage	10%; after deductible	30%; after deductible
includes delivery and postpartum		
care)		
	benefits incurred during your inpatient s	
Outpatient Hospital Expenses	10%; after deductible	30%; after deductible
	benefits incurred during your outpatient	
Dutpatient Surgery - Hospital	10%; after deductible	30%; after deductible
	benefits incurred during your outpatient	
<b>Outpatient Surgery - Freestanding</b>	10%; after deductible	30%; after deductible
Facility		
	benefits incurred during your outpatient	
MENTAL HEALTH SERVICES	IN-NETWORK	OUT-OF-NETWORK
npatient	10%; after deductible	30%; after deductible
	benefits incurred during your inpatient s	
Mental Health Office Visits	10%; after deductible	30%; after deductible
	benefits incurred during your outpatient	
Other Mental Health Services	10%; after deductible	30%; after deductible
SUBSTANCE ABUSE	IN-NETWORK	OUT-OF-NETWORK
	100/ Lofter deductible	30%; after deductible
Inpatient	10%; after deductible	
-	benefits incurred during your inpatient s 10%; after deductible	

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47.35.300.1 (08/18) The benefits listed are for illustrative purposes. Please refer to the benefits listed on the Summary of Benefits and Coverage (SBC) or the contract provided upon enrollment in the plan. Page 3



PLAN DESIGN & BENEFITS

## MEDICAL PLAN PROVIDED BY AETNA LIFE INSURANCE COMPANY

	400/ // 1 1 /// 1	000/ (/ ) ) // /
Substance Abuse Office Visits	10%; after deductible	30%; after deductible
	benefits incurred during your outpatien	
Other Substance Abuse Services	10%; after deductible	30%; after deductible
OTHER SERVICES	IN-NETWORK	OUT-OF-NETWORK
Skilled Nursing Facility	10%; after deductible	30%; after deductible
Limited to 120 days per year		
	d benefits incurred during your inpatient	
Home Health Care	10%; after deductible	30%; after deductible
Home health care services include priv		
	by a participating home health care agen	cy; 1 visit equals a period of 4 hrs or
ess.	10% after deductible	200/ Laftar daduatible
Hospice Care - Inpatient	10%; after deductible	30%; after deductible
	benefits incurred during your inpatient	
lospice Care - Outpatient	10%; after deductible	30%; after deductible
	d benefits incurred during your outpatien	
Spinal Manipulation Therapy	10%; after deductible	30%; after deductible
Limited to 20 visits per year	10%: after deductible	30%: after deductible
Outpatient Short-Term Rehabilitation	10%; after deductible	30%; after deductible
Limited to 25 visits per year ncludes speech, physical, occupational	and massage therapy	
Tabilitative Services	Cost sharing same as any other	Cost sharing same as any other
Physical/Occupational/Speech	physical, occupational, speech	physical, occupational, speech
Therapy)	therapy expense.	therapy expense.
Neurodevelopmental Therapy	10%; after deductible	30%; after deductible
Autism Behavioral Therapy	10%; after deductible	30%; after deductible
Covered same as any other Outpatient Autism Applied Behavior Analysis	10%; after deductible	30%; after deductible
Covered same as any other Outpatient		
Autism Physical Therapy	10%; after deductible	30%; after deductible
Autism Occupational Therapy	10%; after deductible	30%; after deductible
Autism Occupational Therapy Autism Speech Therapy	10%; after deductible	30%; after deductible
	10%; after deductible	30%; after deductible
Durable Medical Equipment		
Diabetic Supplies (if not covered under Pharmacy benefit)	Covered same as any other medical expense.	Covered same as any other medical
		expense.
Affordable Care Act mandated	Covered 100%; deductible waived	Covered same as any other expense.
Women's Contraceptives	Covered 100%; deductible waived	Covered some as any other evenes
Women's Contraceptive drugs and	Covered 100%, deductible walved	Covered same as any other expense.
devices not obtainable at a		
oharmacy	10% efter deductible	20% ofter deductible
Infusion Therapy	10%; after deductible	30%; after deductible
Administered in the home or		
physician's office	10% - after deductible	20% : after deductible
Infusion Therapy	10%; after deductible	30%; after deductible
Administered in an outpatient hospital		
department or freestanding facility		
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<b>Fransplants</b>	10%; after deductible	30%; after deductible
	Preferred coverage is provided at an	Non-Preferred coverage is provided
	IOE contracted facility only.	at a Non-IOE facility.
Bariatric Surgery	Not Covered	Not Covered
Acupuncture	10%; after deductible	30%; after deductible
imited to 20 visits per year		
Femporomandibular Joint Disorder	10%; after deductible	30%; after deductible
(TMJ)		
ncludes coverage for TMJ surgery. Nor	n-surgical treatment limited to \$1,000 pe	r year maximum and \$5,000 lifetime
maximum, in-network or out-of-network	combined	-
Other Licensed Providers (including	Your cost sharing is based on the	Your cost sharing is based on the
alternative care)	type of service and where it is	type of service and where it is
	performed	performed
'Other" Health Care 10% member c	oinsurance, after deductible, for service	s that are neither in-network nor out-of
network.		
FAMILY PLANNING	IN-NETWORK	OUT-OF-NETWORK
nfertility Treatment	Your cost sharing is based on the	Your cost sharing is based on the
	type of service and where it is	type of service and where it is
	performed	performed
Diagnosis and treatment of the underlying	ng medical condition only.	
Comprehensive Infertility Services	Not Covered	Not Covered
somprehensive intertility services		



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Advanced Reproductive	Not Covered	Not Covered
Technology (ART)		
	llopian transfer (ZIFT), gamete intrafallo	ppian transfer (GIFT), cryopreserved
embryo transfers, intracytoplasmic spe	rm injection (ICSI), or ovum microsurge	ry
Vasectomy	Covered 100%; after deductible	30%; after deductible
Tubal Ligation	Covered 100%; deductible waived	30%; after deductible
PHARMACY	IN-NETWORK	OUT-OF-NETWORK
The full cost of the drug is applied to th	e deductible before any benefits are co	nsidered for payment under the
pharmacy plan.		
Pharmacy Plan Type	Advanced Control Plan	
Value Drugs Tier 1A		
Retail	\$3 copay	40% of submitted cost; after
		applicable copay
Mail Order	\$6 copay	Not Applicable
Generic Drugs		
Retail	\$10 copay	40% of submitted cost; after
		applicable copay
Mail Order	\$20 copay	Not Applicable
Preferred Brand-Name Drugs		
Retail	\$35 copay	40% of submitted cost; after
		applicable copay
Mail Order	\$70 copay	Not Applicable
Non-Preferred Generic and Brand-Na	ame Drugs	
Retail	\$60 copay	40% of submitted cost; after
		applicable copay
Mail Order	\$120 copay	Not Applicable
Specialty Drugs		
Preferred Specialty	30%	Not Covered
	Maximum \$150	
Non-Preferred Specialty	30%	Not Covered
	Maximum \$150	
Pharmacy Day Supply and Requirem	nents	
Retail	Up to a 30 day supply from Aetna Nat	tional Network
Mail Order	A 31-90 day supply from CVS Carem	ark® Mail Service Pharmacy
Specialty	Up to a 30 day supply	-
	First prescription fill at any retail or sp	ecialty pharmacy. Subsequent fills mus
	be through our preferred specialty pharmacy network.	
	Advanced Control Formulary Aetna Ir	sured List

**Preventive Medications** - Deductible is waived for certain preventive medications. A full list of these drugs is available on your secure member site or from your employer.



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**Choose Generics with Dispense as Written (DAW) override** - the member pays the applicable copay. If the physician requires brand-name, member would pay brand-name copay. If the member requests brand-name when a generic is available, the member pays the applicable copay plus the difference between the generic price and the brand-name price.

Plan Includes: Diabetic supplies and Contraceptive drugs and devices obtainable from a pharmacy. Contraceptives covered up to a 12 month supply. A limited list of over-the-counter medications are covered when filled with a prescription. Oral chemotherapy drugs covered 100% Precertification and quantity limits included Step Therapy included Seasonal Vaccinations covered 100% in-network Preventive Vaccinations covered 100% in-network Affordable Care Act mandated female contraceptives and preventive medications covered 100% in-network. Also includes male condoms.

# GENERAL PROVISIONS

Dependents Eligibility

Spouse, children from birth to age 26 regardless of student status.

\*\*We cover the cost of services based on whether doctors are "in network" or "out of network." We want to help you understand how much we pay for your out-of-network care. At the same time, we want to make it clear how much more you will need to pay for this "out-of-network" care.

You may choose a provider (doctor or hospital) in our network. You may choose to visit an out-of-network provider. If you choose a doctor who is out of network, your health plan may pay some of that doctor's bill. Most of the time, you will pay a lot more money out of your own pocket if you choose to use an out-of-network doctor or hospital.

When you choose out-of-network care, we limit the amount it will pay. This limit is called the "recognized" or "allowed" amount.

• For doctors and other professionals the amount is based on what Medicare pays for these services. The government sets the Medicare rate. Exactly how much we "recognize" depends on the plan you or your employer picks.

• For hospitals and other facilities, the amount is based on what Medicare pays for these services. The government sets the Medicare rate. Exactly how much we "recognize" depends on the plan you or your employer picks.

Your doctor sets his or her own rate to charge you. It may be higher -- sometimes much higher -- than what your plan "recognizes." Your doctor may bill you for the dollar amount that we don't "recognize." You must also pay any copayments, coinsurance and deductibles under your plan. No dollar amount above the "recognized charge" counts toward your deductible or out-of-pocket maximums. To learn more about how we pay out-of-network benefits visit our website.

You can avoid these extra costs by getting your care from Aetna's broad network of health care providers. Go to www.aetna.com and click on "Find a Doctor" on the left side of the page. If you are already a member, sign on to your Navigator member site.

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This applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident, or for other emergency services), we will pay the bill as if you got care in network. You pay cost sharing and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your cost sharing and deductibles.

This way of paying out-of-network doctors and hospitals applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident), we will pay the bill as if you got care in network. You pay your plan's copayments, coinsurance and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your copayments, coinsurance and deductibles.

Plans are provided by: Aetna Life Insurance Company. While this material is believed to be accurate as of the production date, it is subject to change.

Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered.

See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. You may be responsible for the health care provider's full charges for any non-covered services, including circumstances where you have exceeded a benefit limit contained in the plan. Providers are independent contractors and are not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services.

The following is a list of services and supplies that are generally *not covered*. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s) purchased by your employer.



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• All medical and hospital services not specifically covered in, or which are limited or excluded by your plan documents.

- Cosmetic surgery, including breast reduction.
- Custodial care.
- Dental care and dental X-rays.
- Donor egg retrieval

• Experimental and investigational procedures, except for coverage for medically necessary routine patient care costs for members participating in a cancer clinical trial.

- Hearing aids
- Home births

• Immunizations for travel or work, except where medically necessary or indicated.

• Implantable drugs and certain injectable drugs including injectable infertility drugs.

• Infertility services, including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT,

ICSI and other related services, unless specifically listed as covered in your plan documents.

- Long-term rehabilitation therapy.
- Non-medically necessary services or supplies.

• Outpatient prescription drugs (except for treatment of diabetes), unless covered by a prescription plan rider and overthe-counter medications (except as provided in a hospital) and supplies.

- Radial keratotomy or related procedures.
- Reversal of sterilization.

• Services for the treatment of sexual dysfunction/enhancement, including therapy, supplies or counseling or prescription drugs.

- · Special duty nursing.
- Therapy or rehabilitation other than those listed as covered.

• Weight control services including surgical procedures, medical treatments, weight control/loss programs, dietary regimens and supplements, appetite suppressants and other medications; food or food supplements, exercise programs, exercise or other equipment; and other services and supplies that are primarily intended to control weight or treat obesity, including Morbid Obesity, or for the purpose of weight reduction, regardless of the existence of comorbid conditions.

Aetna, or its affiliate(s), receives rebates from drug manufacturers that may be taken into account in determining Aetna's Preferred Drug List. Rebates may reduce the amount a member pays the pharmacy for covered prescriptions. Aetna Rx Home Delivery refers to Aetna Rx Home Delivery, LLC, a licensed pharmacy subsidiary of Aetna Inc., that operates through mail order. The charges that Aetna negotiates with Aetna Rx Home Delivery may be higher than the cost they pay for the drugs and the cost of the mail order pharmacy services they provide. For these purposes, the pharmacy's cost of purchasing drugs takes into account discounts, credits and other amounts that they may receive from wholesalers, manufacturers, suppliers and distributors.

In case of emergency, call 911 or your local emergency hotline, or go directly to an emergency care facility.

Translation of the material into another language may be available. Please call Member Services at **1-888-982-3862**.

Puede estar disponible la traduccion de este material en otro idioma. Por favor llame a Servicios al Miembro al **1-888-982-3862.** 

Plan features and availability may vary by location and group size.

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For more information about Aetna plans, refer to www.aetna.com.

Aetna and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinicbranded walk-in clinics) are both within the CVS Health family.

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